



Cytrack CyCX

Contact Centre for Microsoft Teams

## Optimise customer interactions and streamline communication within Microsoft Teams



Gain real-time insights into your contact center's performance with CyCx for Teams

Monitor calls, manage queues, and improve customer satisfaction through AIpowered automation and voice analytics Enhance team collaboration and efficiency with seamless integration into Microsoft Teams Deliver smarter, faster service with fully integrated IVR, Al-driven routing, and omnichannel capabilities



More Info

## CQT1230-1-051124



https://teams.cytrack.io/